Utah Medicaid Provider Manual	Medical Identification Cards
Division of Health Care Financing	Updated October 2002

# **Verifying Eligibility: Medical Assistance Identification Cards**

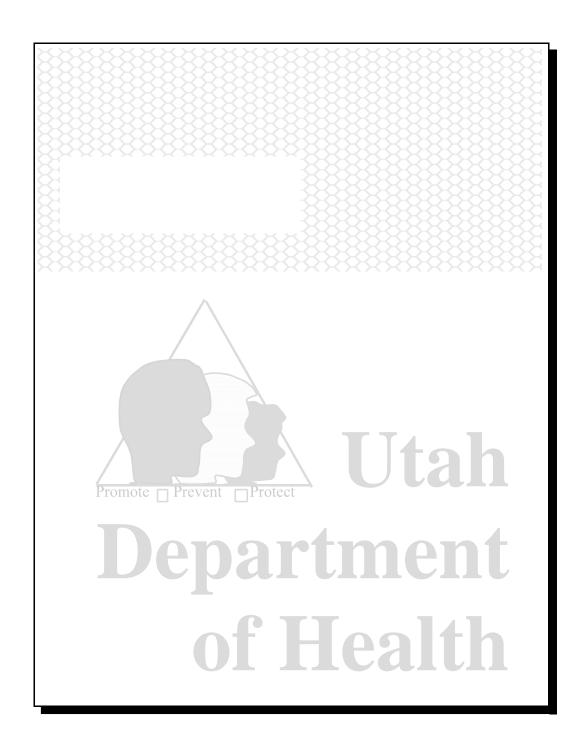
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#### **DEPARTMENT OF HEALTH LOGO**

Below is a sample of the Department of Health logo that is printed on the cardstock used for Medical Identification Cards. The color of the background and logo varies depending on the type of card.



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#### INFORMATION ON MEDICAID IDENTIFICATION CARD

Below is a sample Medicaid Identification Card. The top third of the card is a tear-away with the client's name and address. The Card is printed on white card stock with lavender background behind the name and address and a lavender logo for the Department of Health on the background. The numbers in circles on the example card below correspond to the explanation to the left of the card.

Reference: Utah Medicaid Provider Manual, SECTION 1, Chapter 5, Verifying Medicaid Eligibility.

Ø Ù	Dates of Medicaid eligibility Types of services covered	DEPARTMENT OF 158 SOUTH 200 P.O. BOX 45490 SALT LAKE CITY JANE DOE 1234 FIRST STR ANYTOWN UT 8	WEST 7 UT 84145 REET	CE SER	NON-	NEGOTIA			
Ú	*Health Maintenance Organization indicator				DENTIFION PARTMENT			RD	
Û	Third Party Liability (insurance) indicator	Ø ELIGI	BLE FROI	M - JU	NE 1, 20	02 TH	RU JU	JNE 30, 2	2002
Ü Ý	Client name Medicaid Identification Number	Ù THIS ID CARD E SERVICES.	:NTITLES THE FO	OLLOWING	G NAMED PER	SONS TO	MEDICA	L/DENTAL/PH/	ARMACY
Þ	Sex is M or F:	Ú HMO	Û TF	PL	HM	10		TPL	HMO
ß à á	male/female Date of birth Age  *Medical Provider: HMO or Primary Care Provider  **Pharmacy provider	<b>Ü</b> <u>NAME</u> DOE, JANE	Ý <u>ID</u> 99999999999	SEX	<b>B</b> DOB 01APR60		HMO on DENTA		are Physician
(P) (S)	**Dental care provider  *Mental health services provider Copayment/co-insurance	PHARMACY IT THIRD PART		.ERS	NCY USE OF	F ER, OU	TPAT H	OSP & PHYS	ICIAN SVCS,
15 16 17	indicators for certain types of services. TPL information Additional Medicaid clients (F) indicates a client		TY: MAILHANI LDER: DOE, J	DLERS OHN	01APR82	20	DENT Dental MENTA		Care Physician  EERVICES
13 19	entitled to the FULL scope of Medicaid services, Information for Medicaid client Information for Medicaid Provider		TY: MAILHANI LDER: DOE, J	O(F) NOLERS	M 01APR	87 15	HMO ODENT	AL I care provic AL HEALTH	are Physician
is id the	hen a health care provider lentified for a service type, client must use that	B CLIENT: THI SERVICES. PLE ON MEDICAL CO	ASE KEEP TH	HIS CARI LL MEDI	D FOR YOU CAID AT 1-8	R RECO 300-662-9	RDS. II	F YOU HAVI	E QUESTIONS

ON MENTAL HEALTH COVERAGE CALL [Prepaid Mental Health Plan] AT [PMHP phone

YOU HAVE QUESTIONS REGARDING THE USE OF THIS CARD OR QUESTIONS ON

TPL UNIT AT 1-800-821-2237. PLEASE KEEP A COPY OF THIS CARD FOR YOUR

ALLOW USE BY UNAUTHORIZED PERSONS CONSTITUTES FRAUD.

number]. FOR NON-EMERGENCY TRANSPORTATION SERVICES CALL 1-888-822-1048. IF

DENTAL OR PHARMACY, PLEASE CONTACT MEDICAID INFORMATION AT 538-6155 OR

TOLL FREE AT 1-800-662-9651. ANY ATTEMPT TO MODIFY THIS CARD IN ANY WAY OR

PROVIDER: IF THERE ARE ANY CHANGES ON INSURANCE COVERAGE, CALL THE

RECORDS. THIS IS THE END OF THE MEDICAID IDENTIFICATION CARD. \*\*000191919 FM

provider.

\*\*Managed care plans do not

physician/pharmacist/dentist."

provider who accepts Medicaid

cover pharmacy, dental, or

chiropractic services. Card

states "A participating

The client may choose a

for the service needed.

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#### FEE-FOR-SERVICE MEDICAID CARD

This Medicaid Identification Card has no health maintenance organization or Primary Care Provider identified. The client may receive services from any Medicaid provider of medical, dental, or pharmacy services. Standard information is explained with an example on page 3. Information unique to the Fee-for-Service Card is marked with a numbered circle. Refer to explanation of numbers below.

Reference: Utah Medicaid Provider Manual, SECTION 1, Chapter 3, Fee-For-Service Medicaid.

DEPARTMENT OF WORKFORCE SERVICES 158 SOUTH 200 WEST

P.O. BOX 45490 SALT LAKE CITY UT 84145

NON-NEGOTIABLE

JANE DOE

TDI

NON-NEGOTIABLE

TDI

TDI

1234 FIRST STREET ANYTOWN UT 84000

MEDICAID IDENTIFICATION CARD

**UTAH DEPARTMENT OF HEALTH** 

## ELIGIBLE FROM - JUNE 1, 2002 THRU JUNE 30, 2002

THIS ID CARD ENTITLES THE FOLLOWING NAMED PERSONS TO MEDICAL/DENTAL/PHARMACY SERVICES.

TDI

No health care providers are identified. Client may use any medical, pharmacy, dental, or mental health service provider who accepts Medicaid for the

service needed.

ı	IPL	IPL		IPL		IPL
	,	99999999999 LUIRED FOR NON EI LHANDLERS		DOB 01APR64 CY USE OF THE ER	AGE 40 ROOM	Ø
		: MAILHANDLERS ER: DOE, JOHN	M	01APR82	20	
	THIRD PARTY	9999999999 (F) : MAILHANDLERS :ER: DOE, JOHN   REQUIRED	M	01APR87	15	

CLIENT: THIS CARD MUST BE PRESENTED BEFORE RECEIVING MEDICAID SERVICES. PLEASE KEEP THIS CARD FOR YOUR RECORDS. IF YOU HAVE QUESTIONS ON MEDICAL COVERAGE CALL MEDICAID AT 1-800-662-9651. IF YOU HAVE QUESTIONS ON MENTAL HEALTH COVERAGE CALL [Prepaid Mental Health Plan] AT [PMHP phone number]. FOR NON-EMERGENCY TRANSPORTATION SERVICES CALL 1-888-822-1048. IF YOU HAVE QUESTIONS REGARDING THE USE OF THIS CARD OR QUESTIONS ON DENTAL OR PHARMACY, PLEASE CONTACT MEDICAID INFORMATION AT 538-6155 OR TOLL FREE AT 1-800-662-9651. ANY ATTEMPT TO MODIFY THIS CARD IN ANY WAY OR ALLOW USE BY UNAUTHORIZED PERSONS CONSTITUTES FRAUD.

<u>PROVIDER:</u> IF THERE ARE ANY CHANGES ON INSURANCE COVERAGE, CALL THE TPL UNIT AT 1-800-821-2237. PLEASE KEEP A COPY OF THIS CARD FOR YOUR RECORDS. THIS IS THE END OF THE MEDICAID IDENTIFICATION CARD.\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*000191919FM

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#### **IHC ACCESS**

This Medicaid Identification Card states the name of a Preferred Provider Network below eligibility information and above the client's name. When a client's Medicaid card states IHC ACCESS as the health plan, the client must use IHC ACCESS hospitals and doctors. Beginning October 1, 2002, for other types of services, clients may use any provider, regardless of IHC affiliation. For all services, providers should follow the fee-for-services guidelines for billing, prior authorization, complaints, grievances, etc. [SECTION 1 of the Utah Medicaid Provider Manual, Chapter 3, Fee-for-service Medicaid] For example, a provider should contact Medicaid, not IHC, when a service for an IHC Access member requires preauthorization. [SECTION 1, Chapter 9, Prior Authorization].

Provider should submit claims for IHC Access members with a date of service on or after October 1, 2002, to Medicaid for reimbursement, not to IHC Access. Submit claims electronically, as per SECTION 1, Chapter 11, Billing Claims.

Standard information is explained with an example on page 3. Information unique to the IHC Access Card is marked with a numbered circle. Refer to explanation of numbers below.

Reference: <u>Utah</u> <u>Medicaid Provider</u> <u>Manual</u>, SECTION 1, Chapters 3, Fee-forservice Medicaid, and 4, Managed Care Plans.

- Ø Preferred Provider Network indicator
- Hospital and doctor services covered by IHC Access

DEPARTMENT OF WORKFORCE SERVICES 158 SOUTH 200 WEST P.O. BOX 45490 SALT LAKE CITY UT 84145

NON-NEGOTIABLE

JANE DOE

1234 FIRST STREET ANYTOWN UT 84000 NON-NEGOTIABLE

#### MEDICAID IDENTIFICATION CARD

UTAH DEPARTMENT OF HEALTH

#### ELIGIBLE FROM - JUNE 1, 2002 THRU JUNE 30, 2002

THIS ID CARD ENTITLES THE FOLLOWING NAMED PERSONS TO MEDICAL/DENTAL/PHARMACY SERVICES.

Ø I.H.C ACCESS I.H.C. ACCESS I.H.C. ACCESS

NAME ID SEX DOB AGE MEDICAL/PHARMACY
DOE, JANE 999999999 F 01APR37 65 Ù IHC Access

MENTAL HEALTH SERVICES
VALLEY MENTAL HEALTH

COPAYMENT REQUIRED FOR PHARMACY

CLIENT: THIS CARD MUST BE PRESENTED BEFORE RECEIVING MEDICAID SERVICES. PLEASE KEEP THIS CARD FOR YOUR RECORDS. IF YOU HAVE QUESTIONS ON MEDICAL COVERAGE CALL MEDICAID AT 1-800-662-9651. IF YOU HAVE QUESTIONS ON MENTAL HEALTH COVERAGE CALL [Prepaid Mental Health Plan] AT [PMHP phone number]. FOR NON-EMERGENCY TRANSPORTATION SERVICES CALL 1-888-822-1048. IF YOU HAVE QUESTIONS REGARDING THE USE OF THIS CARD OR QUESTIONS ON DENTAL OR PHARMACY, PLEASE CONTACT MEDICAID INFORMATION AT 538-6155 OR TOLL FREE AT 1-800-662-9651. ANY ATTEMPT TO MODIFY THIS CARD IN ANY WAY OR ALLOW USE BY UNAUTHORIZED PERSONS CONSTITUTES FRAUD.

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#### HMO: AMERICAN FAMILY CARE OF UTAH (AFC)

This Medicaid Identification Card states name of health maintenance organization (HMO) below eligibility information and above the client's name. Card is not valid for services from any other health care supplier or provider (HMO, physician, hospital facility, home health, medical supplier, etc.) without a referral from the HMO identified. Pharmacy and dental services may be provided by any Medicaid participating pharmacist/dentist. Standard information is explained with an example on page 3. Information unique to the AFC Card is marked with a numbered circle. Refer to explanation of numbers below.

Reference: <u>Utah Medicaid Provider Manual</u>, SECTION 1, Chapter 4, Managed Care Plans.

DEPARTMENT OF WORKFORCE SERVICES 158 SOUTH 200 WEST P.O. BOX 45490 SALT LAKE CITY UT 84145

NON-NEGOTIABLE

JANE DOE

1234 FIRST STREET ANYTOWN UT 84000 **NON-NEGOTIABLE** 

#### MEDICAID IDENTIFICATION CARD

UTAH DEPARTMENT OF HEALTH

#### ELIGIBLE FROM - JUNE 1, 2002 THRU JUNE 30, 2002

THIS ID CARD ENTITLES THE FOLLOWING NAMED PERSONS TO MEDICAL/DENTAL/PHARMACY SERVICES.

# Ø AFC-Utah TPL AFC-Utah TPL NAME ID SEX DOB AGE MEDICAL/PHARMACY DOE, JANE 9999999999 F 01APR92 10 Û AFC DENTAL DENTAL

NO CO-PAYMENT REQUIRED

A participating dentist

MENTAL HEALTH SERVICES

VALLEY MENTAL HEALTH

THIRD PARTY: PEHP

CLIENT: THIS CARD MUST BE PRESENTED BEFORE RECEIVING MEDICAID SERVICES. PLEASE KEEP THIS CARD FOR YOUR RECORDS. IF YOU HAVE QUESTIONS ON MEDICAL COVERAGE CALL MEDICAID AT 1-800-662-9651. IF YOU HAVE QUESTIONS ON MENTAL HEALTH COVERAGE CALL [Prepaid Mental Health Plan] AT [PMHP phone number]. FOR NON-EMERGENCY TRANSPORTATION SERVICES CALL 1-888-822-1048. IF YOU HAVE QUESTIONS REGARDING THE USE OF THIS CARD OR QUESTIONS ON DENTAL OR PHARMACY, PLEASE CONTACT MEDICAID INFORMATION AT 538-6155 OR TOLL FREE AT 1-800-662-9651. ANY ATTEMPT TO MODIFY THIS CARD IN ANY WAY OR ALLOW USE BY UNAUTHORIZED PERSONS CONSTITUTES FRAUD.

- Ø HMO and TPL indicators
- U Medical services
  covered by the
  managed care
  plan.
  \*Managed care
  plans do not cover
  pharmacy, dental,
  or chiropractic
  services. The client
  may choose a
  provider who
  accepts Medicaid
  for the service

needed.

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HMO: AFC-PLUS

This Medicaid Identification Card states name of health maintenance organization (HMO) below eligibility information and above the client's name. Card is not valid for services from any other health care supplier or provider (HMO, physician, hospital facility, home health, medical supplier, etc.) without a referral from the HMO identified. Pharmacy and dental services may be provided by any Medicaid participating pharmacist/dentist. Standard information is explained with an example on page 3. Information unique to the AFC - PLUS Card is marked with a numbered circle. Refer to explanation of numbers below.

Reference: <u>Utah Medicaid Provider Manual</u>, SECTION 1, Chapter 4, Managed Care Plans.

DEPT OF WORKFORCE SERVICES 40 SOUTH 200 EAST ST GEORGE UT 84770-2831

NON-NEGOTIABLE

JANE DOE

1234 FIRST STREET

NON-NEGOTIABLE

ST GEORGE UT 84770-2831

#### MEDICAID IDENTIFICATION CARD

UTAH DEPARTMENT OF HEALTH

# ELIGIBLE FROM - JUNE 1, 2002 THRU JUNE 30, 2002

THIS ID CARD ENTITLES THE FOLLOWING NAMED PERSONS TO MEDICAL/DENTAL/PHARMACY SERVICES.

- Ø HMO and TPL indicators
- U Medical services covered by the managed care plan.
  - \*Managed care plans do not cover pharmacy, dental, or chiropractic services. The client may choose a provider who accepts Medicaid for the service needed.

Ø	AFC-PLU	JS T	PL	A	FC-P	LUS	TPL
DO	IAME E, JANE IRD PARTY: F ILICY HOLDER		<u>SEX</u> F	DOB 01APR72	AGE 30		
ΤH		9999999999 MAILHANDLERS R: DOE, JOHN	M	01APR83	19		

CLIENT: THIS CARD MUST BE PRESENTED BEFORE RECEIVING MEDICAID SERVICES. PLEASE KEEP THIS CARD FOR YOUR RECORDS. IF YOU HAVE QUESTIONS ON MEDICAL COVERAGE CALL MEDICAID AT 1-800-662-9651. IF YOU HAVE QUESTIONS ON MENTAL HEALTH COVERAGE CALL [Prepaid Mental Health Plan] AT [PMHP phone number]. FOR NON-EMERGENCY TRANSPORTATION SERVICES CALL 1-888-822-1048. IF YOU HAVE QUESTIONS REGARDING THE USE OF THIS CARD OR QUESTIONS ON DENTAL OR PHARMACY, PLEASE CONTACT MEDICAID INFORMATION AT 538-6155 OR TOLL FREE AT 1-800-662-9651. ANY ATTEMPT TO MODIFY THIS CARD IN ANY WAY OR ALLOW USE BY UNAUTHORIZED PERSONS CONSTITUTES FRAUD.

PROVIDER: IF THERE ARE ANY CHANGES ON INSURANCE COVERAGE, CALL THE TPL UNIT AT 1-800-821-2237. PLEASE KEEP A COPY OF THIS CARD FOR YOUR RECORDS. THIS IS THE END OF THE MEDICAID IDENTIFICATION CARD.\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*000191919 FM

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#### **HMO: UNITED MEDCHOICE**

This Medicaid Identification Card states name of Health Maintenance Organization (HMO) below eligibility information and above the client's name. Card is not valid for services from any other health care supplier or provider (HMO, physician, hospital facility, home health, medical supplier, etc.) without a referral from the HMO identified. Pharmacy and dental services may be provided by any Medicaid participating pharmacist/dentist. Standard information is explained with an example on page 3. Information unique to the United MedChoice Card is marked with a numbered circle. Refer to explanation of numbers below.

Reference: Utah Medicaid Provider Manual, SECTION 1, Chapter 4, Managed Care Plans.

NOTE: Effective September 1, 2002, UNITED MEDCHOICE no longer covers Medicaid clients.

DEPARTMENT OF WORKFORCE SERVICES
158 SOUTH 200 WEST

P.O. BOX 45490

SALT LAKE CITY UT 84145

NON-NEGOTIABLE

JANE DOE

1234 FIRST STREET ANYTOWN UT 84000 **NON-NEGOTIABLE** 

#### MEDICAID IDENTIFICATION CARD

UTAH DEPARTMENT OF HEALTH

#### ELIGIBLE FROM - JUNE 1, 2002 THRU JUNE 30, 2002

THIS ID CARD ENTITLES THE FOLLOWING NAMED PERSONS TO MEDICAL/DENTAL/PHARMACY SERVICES.

#### Ø United MedChoice **United MedChoice United MedChoice** MEDICAL/PHARMACY NAME ID SEX DOB AGE United MedChoice 01APR37 65 DOE, JANE 999999999 DENTAL A participating dentist MENTAL HEALTH SERVICES VALLEY MENTAL HEALTH

Copayment Required for Pharmacy

CLIENT: THIS CARD MUST BE PRESENTED BEFORE RECEIVING MEDICAID SERVICES. PLEASE KEEP THIS CARD FOR YOUR RECORDS. IF YOU HAVE QUESTIONS ON MEDICAL COVERAGE CALL MEDICAID AT 1-800-662-9651. IF YOU HAVE QUESTIONS ON MENTAL HEALTH COVERAGE CALL [Prepaid Mental Health Plan] AT [PMHP phone number]. FOR NON-EMERGENCY TRANSPORTATION SERVICES CALL 1-888-822-1048. IF YOU HAVE QUESTIONS REGARDING THE USE OF THIS CARD OR QUESTIONS ON DENTAL OR PHARMACY, PLEASE CONTACT MEDICAID INFORMATION AT 538-6155 OR TOLL FREE AT 1-800-662-9651. ANY ATTEMPT TO MODIFY THIS CARD IN ANY WAY OR ALLOW USE BY UNAUTHORIZED PERSONS CONSTITUTES FRAUD.

- Ø HMO indicator.
- U Medical services covered by United MedChoice.
  - \*Managed care plans do not cover pharmacy, dental, or chiropractic services. The client may choose a provider who accepts Medicaid for the service needed.

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HMO: HEALTHY U

This Medicaid Identification Card states name of Health Maintenance Organization (HMO) below eligibility information and above the client's name. Card is not valid for services from any other health care supplier or provider (HMO, physician, hospital facility, home health, medical supplier, etc.) without a referral from the HMO identified. Pharmacy and dental services may be provided by any Medicaid participating pharmacist/dentist. Standard information is explained with an example on page 3. Information unique to this card is marked with a numbered circle. Refer to explanation of numbers below.

Reference: Utah Medicaid Provider Manual, SECTION 1, Chapter 4, Managed Care Plans.

NOTE: Effective November 1, 1998, the former University Health Network changed its name to Healthy U.

DEPARTMENT OF WORKFORCE SERVICES 158 SOUTH 200 WEST P.O. BOX 45490 SALT LAKE CITY UT 84145

NON-NEGOTIABLE

JANE DOE

1234 FIRST STREET ANYTOWN UT 84000 NON-NEGOTIABLE

VALLEY MENTAL HEALTH

# Ø HMO indicator

Ù Medical services covered by the managed care plan.

plan.
\*Managed care
plans do not cover
pharmacy, dental,
or chiropractic
services. The client
may choose a
provider who
accepts Medicaid
for the service
needed.

#### **MEDICAID IDENTIFICATION CARD**

UTAH DEPARTMENT OF HEALTH

#### ELIGIBLE FROM - JUNE 1, 2002 THRU JUNE 30, 2002

THIS ID CARD ENTITLES THE FOLLOWING NAMED PERSONS TO MEDICAL/DENTAL/PHARMACY SERVICES.

$ \emptyset$ HEALTHY	U HEA	LTHY	U I	HEALTH'	Y U HEALTHY U
NAME	<u>ID</u>	SEX	DOB	<u>AGE</u>	MEDICAL/PHARMACY
DOE, JANE	999999999	F	01APR37	• • • •	Healthy U MENTAL HEALTH SERVICES

COPAY/CO-INS FOR: NON EMERGENCY USE OF ER, OUTPAT HOSP & PHYSICIAN SVCS, PHARMACY, INPAT HOSP

CLIENT: THIS CARD MUST BE PRESENTED BEFORE RECEIVING MEDICAID SERVICES. PLEASE KEEP THIS CARD FOR YOUR RECORDS. IF YOU HAVE QUESTIONS ON MEDICAL COVERAGE CALL MEDICAID AT 1-800-662-9651. IF YOU HAVE QUESTIONS ON MENTAL HEALTH COVERAGE CALL [Prepaid Mental Health Plan] AT [PMHP phone number]. FOR NON-EMERGENCY TRANSPORTATION SERVICES CALL 1-888-822-1048. IF YOU HAVE QUESTIONS REGARDING THE USE OF THIS CARD OR QUESTIONS ON DENTAL OR PHARMACY, PLEASE CONTACT MEDICAID INFORMATION AT 538-6155 OR TOLL FREE AT 1-800-662-9651. ANY ATTEMPT TO MODIFY THIS CARD IN ANY WAY OR ALLOW USE BY UNAUTHORIZED PERSONS CONSTITUTES FRAUD.

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#### PRIMARY CARE PROVIDER

This Medicaid Identification Card states PRIMARY PROVIDER below eligibility information and above the client's name. Name of the Primary Care Provider is printed next to each client's name. Card is not valid for services from any other physician without a referral from the Primary Care Provider. Pharmacy and dental services may be provided by any Medicaid participating pharmacist/dentist. Standard information is explained with an example on page 3. Information unique to the Primary Care Provider Card is marked with a numbered circle. Refer to explanation of numbers below.

Reference: Utah Medicaid Provider Manual, SECTION 1, Chapter 2, Covered Services, and Chapter 6 - 9, Physician Referrals

DEPARTMENT OF WORKFORCE SERVICES

158 SOUTH 200 WEST

P.O. BOX 45490

SALT LAKE CITY UT 84145

NON-NEGOTIABLE

JANE DOE

1234 FIRST STREET **ANYTOWN UT 84000**  NON-NEGOTIABLE

#### MEDICAID IDENTIFICATION CARD

UTAH DEPARTMENT OF HEALTH

#### ELIGIBLE FROM - JUNE 1, 2002 THRU JUNE 30, 2002

THIS ID CARD ENTITLES THE FOLLOWING NAMED PERSONS TO MEDICAL/DENTAL/PHARMACY SERVICES.

Ø PRIMARY PROVIDER NAME ID

**PRIMARY PROVIDER** SEX DOB AGE

PRIMARY CARE PHYSICIAN

DOE, JANE 999999999 F 01APR62 U Rural Health Clinic

Dental

A participating dentist MENTAL HEALTH SERVICES

Four Corners Mental Health COPAYMENT REQUIRED FOR NON EMERGENCY USE OF THE ER ROOM

THIRD PARTY: MAILHANDLERS FOUR CORNERS MENTAL HEALTH

POLICY HOLDER: DOE, JOHN

DOE, JOHN 888888888 (F) M 01APR82 THIRD PARTY: MAILHANDLERS

POLICY HOLDER: DOE, JOHN NO CO-PAYMENT REQUIRED

PRIMARY CARE PHYSICIAN Rural Health Clinic

Dental

A participating dentist

MENTAL HEALTH SERVICES Four Corners Mental Health

CLIENT: THIS CARD MUST BE PRESENTED BEFORE RECEIVING MEDICAID SERVICES. PLEASE KEEP THIS CARD FOR YOUR RECORDS. IF YOU HAVE QUESTIONS ON MEDICAL COVERAGE CALL MEDICAID AT 1-800-662-9651. IF YOU HAVE QUESTIONS ON MENTAL HEALTH COVERAGE CALL [Prepaid Mental Health Plan] AT [PMHP phone number]. FOR NON-EMERGENCY TRANSPORTATION SERVICES CALL 1-888-822-1048. IF YOU HAVE QUESTIONS REGARDING THE USE OF THIS CARD OR QUESTIONS ON DENTAL OR PHARMACY, PLEASE CONTACT MEDICAID INFORMATION AT 538-6155 OR TOLL FREE AT 1-800-662-9651. ANY ATTEMPT TO MODIFY THIS CARD IN ANY WAY OR ALLOW USE BY UNAUTHORIZED PERSONS CONSTITUTES FRAUD. PROVIDER: IF THERE ARE ANY CHANGES ON INSURANCE COVERAGE, CALL THE TPL UNIT AT 1-800-821-2237. PLEASE KEEP A COPY OF THIS CARD FOR YOUR RECORDS.

THIS IS THE END OF THE MEDICAID IDENTIFICATION CARD.\*000191919 FM

Ø Primary Care

**Ù** Primary Care

Provider indicator

Provider identified.

Referral required

medical provider

for any other

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#### RESTRICTED MEDICAID ELIGIBILITY

This Medicaid Identification Card states "RESTRICTED" below eligibility information and above the client's name. Client may only receive services from the providers and pharmacy identified, unless there is a referral from the Primary Care Provider. Dental services may be provided by any Medicaid participating dentist. Standard information is explained with an example on page 3. Information unique to the Restricted Card is marked with a numbered circle. Refer to explanation of numbers below.

Reference: Utah Medicaid Provider Manual, SECTION 1, Chapter 1 - 5, Restriction Program.

DEPARTMENT OF WORKFORCE SERVICES 158 SOUTH 200 WEST

P.O. BOX 45490

SALT LAKE CITY UT 84145

NON-NEGOTIABLE

JANE DOE

1234 FIRST STREET ANYTOWN UT 84000 **NON-NEGOTIABLE** 

#### MEDICAID IDENTIFICATION CARD

**UTAH DEPARTMENT OF HEALTH** 

# ELIGIBLE FROM - JUNE 1, 2002 THRU JUNE 30, 2002

THIS ID CARD ENTITLES THE FOLLOWING NAMED PERSONS TO MEDICAL/DENTAL/PHARMACY SERVICES.

RESTRICTED

**RESTRICTED** 

RESTRICTED

NAME DOE, JANE <u>ID</u> 9999999999 SEX DOB AGE 01APR37 65

MEDICAL/PHARMACY
HMO, Clinic, Primary Care Provider

Name of specific pharmacy (example: Harmons West #1)

DENTAL
A participating dentist

MENTAL HEALTH SERVICES
VALLEY MENTAL HEALTH

Copayment Required for Pharmacy

CLIENT: THIS CARD MUST BE PRESENTED BEFORE RECEIVING MEDICAID SERVICES. PLEASE KEEP THIS CARD FOR YOUR RECORDS. IF YOU HAVE QUESTIONS ON MEDICAL COVERAGE CALL MEDICAID AT 1-800-662-9651. IF YOU HAVE QUESTIONS ON MENTAL HEALTH COVERAGE CALL [Prepaid Mental Health Plan] AT [PMHP phone number]. FOR NON-EMERGENCY TRANSPORTATION SERVICES CALL 1-888-822-1048. IF YOU HAVE QUESTIONS REGARDING THE USE OF THIS CARD OR QUESTIONS ON DENTAL OR PHARMACY, PLEASE CONTACT MEDICAID INFORMATION AT 538-6155 OR TOLL FREE AT 1-800-662-9651. ANY ATTEMPT TO MODIFY THIS CARD IN ANY WAY OR ALLOW USE BY UNAUTHORIZED PERSONS CONSTITUTES FRAUD.

Ø Pharmacy services restricted to provider named

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#### NON-TRADITIONAL MEDICAID PROGRAM

This Identification Card states "NON-TRADITIONAL MEDICAID PROGRAM" at the top. The top third of the card is a tear-away with the client's name and address. The Card is printed on white card stock with a blue background behind the name and address and a blue Department of Health logo on the background of the card. Covered services may be provided by any Medicaid participating dentist. Standard information is explained with an example on page 3.

Reference: Utah Medicaid Provider Manual, SECTION titled "NON-TRADITIONAL MEDICAID PROGRAM".

NOTE: The first month this card was issued was July 1, 2002.

DEPARTMENT OF WORKFORCE SERVICES

158 SOUTH 200 WEST

P.O. BOX 45490

SALT LAKE CITY UT 84145

NON-NEGOTIABLE

JANE DOE

1234 FIRST STREET ANYTOWN UT 84000 **NON-NEGOTIABLE** 

## NON TRADITIONAL MEDICAID IDENTIFICATION CARD

UTAH DEPARTMENT OF HEALTH

ELIGIBLE FROM - JULY 1, 2002 THRU JULY 31, 2002

THIS ID CARD ENTITLES THE FOLLOWING NAMED PERSONS TO MEDICAL/DENTAL/PHARMACY SERVICES.

NAME ID SEX DOB AGE MENTAL HEALTH SERVICES
DOE, JANE 9999999999 F 01APR62 40 WEBER MENTAL HEALTH

COPAY/CO-INS FOR: NON-EMERGENCY USE OF THE ER, OUPAT HOSP & PHYSICIAN SVCS, PHARMACY, INPT HOSP

CLIENT: THIS CARD MUST BE PRESENTED BEFORE RECEIVING MEDICAID SERVICES. PLEASE KEEP THIS CARD FOR YOUR RECORDS. IF YOU HAVE QUESTIONS ON MEDICAL COVERAGE CALL MEDICAID AT 1-800-662-9651. IF YOU HAVE QUESTIONS ON MENTAL HEALTH COVERAGE CALL WEBER AT 1-801-625-3700. IF YOU HAVE QUESTIONS REGARDING THE USE OF THIS CARD OR QUESTIONS ON DENTAL OR PHARMACY, PLEASE CONTACT MEDICAID INFORMATION AT 538-6155 OR TOLL FREE AT 1-800-662-9651. ANY ATTEMPT TO MODIFY THIS CARD IN ANY WAY OR ALLOW USE BY UNAUTHORIZED PERSONS CONSTITUTES FRAUD.

000191919 FM

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#### PREPAID MENTAL HEALTH PLAN FOR INPATIENT SERVICES ONLY (Foster Care)

This Medicaid Identification Card states name of Prepaid Mental Health Plan under the Mental Health Services information. The plan is responsible for *inpatient psychiatric services only*. The client may obtain *outpatient* mental health services from any participating Medicaid provider. This unique information is marked with a numbered circle.

Reference: <u>Utah Medicaid Provider Manual</u>, SECTION 1, Chapter 13 - 5, Children in State Custody (Foster Care); SECTION 2, MENTAL HEALTH SERVICES.

DEPARTMENT OF WORKFORCE SERVICES

158 SOUTH 200 WEST P.O. BOX 45490

SALT LAKE CITY UT 84145

NON-NEGOTIABLE

JANE DOE

1234 FIRST STREET ANYTOWN UT 84000

THIRD PARTY: PEHP

POLICY HOLDER: John Doe

**NON-NEGOTIABLE** 

#### MEDICAID IDENTIFICATION CARD

**UTAH DEPARTMENT OF HEALTH** 

## ELIGIBLE FROM - JUNE 1, 2002 THRU JUNE 30, 2002

THIS ID CARD ENTITLES THE FOLLOWING NAMED PERSONS TO MEDICAL/DENTAL/PHARMACY SERVICES.

AFC-Utah	IPL		AFC-U	Jtah	IPL
NAME	<u>ID</u>	SEX	DOB	AGE	MEDICAL/PHARMACY
DOE, JANE	999999999 (F	) F	01APR92	10	AFC
					DENTAL
NO CO-PAYMEN	NT REQUIRED				A participating dentist
				Ø	MENTAL HEALTH SERVICES
					Inpatient Psych: Valley MHC
					Outpatient Psych: Any
					Participating Provider

Ø Prepaid Mental Health Plan for inpatient psychiatric services only. For outpatient mental health, client may use any appropriate Medicaid provider.

CLIENT: THIS CARD MUST BE PRESENTED BEFORE RECEIVING MEDICAID SERVICES. PLEASE KEEP THIS CARD FOR YOUR RECORDS. IF YOU HAVE QUESTIONS ON MEDICAL COVERAGE CALL MEDICAID AT 1-800-662-9651. IF YOU HAVE QUESTIONS ON MENTAL HEALTH COVERAGE CALL [Prepaid Mental Health Plan] AT [PMHP phone number]. FOR NON-EMERGENCY TRANSPORTATION SERVICES CALL 1-888-822-1048. IF YOU HAVE QUESTIONS REGARDING THE USE OF THIS CARD OR QUESTIONS ON DENTAL

HAVE QUESTIONS REGARDING THE USE OF THIS CARD OR QUESTIONS ON DENTA OR PHARMACY, PLEASE CONTACT MEDICAID INFORMATION AT 538-6155 OR TOLL FREE AT 1-800-662-9651. ANY ATTEMPT TO MODIFY THIS CARD IN ANY WAY OR ALLOW USE BY UNAUTHORIZED PERSONS CONSTITUTES FRAUD.

<u>PROVIDER:</u> IF THERE ARE ANY CHANGES ON INSURANCE COVERAGE, CALL THE TPL UNIT AT 1-800-821-2237. PLEASE KEEP A COPY OF THIS CARD FOR YOUR RECORDS. THIS IS THE END OF THE MEDICAID IDENTIFICATION CARD.\*\*\*\*\*\*\*\*\*\*\*\*\*\*000191919 FC

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#### FORM MEEU ATTACHED TO MEDICAID CARD

This Medicaid Identification Card has message "IMPORTANT! MEDICAID WILL <u>NOT</u> PAY FOR SERVICES ON ATTACHED FORM "MEEU"! below eligibility information and above the client's name. Client may receive services from any Medicaid provider. However, providers whose services are listed on the attached MEEU will not be reimbursed by Medicaid for the patient's financial obligation. Standard information is explained with an example on page 3. Information unique to the Card with MEEU attached is marked with a numbered circle. Refer to explanation of numbers below.

Reference: <u>Utah Medicaid Provider Manual</u>, SECTION 1, Chapter 6 - 8, Exceptions to Prohibition on Billing Clients, item 2.

DEPARTMENT OF WORKFORCE SERVICES

158 SOUTH 200 WEST P.O. BOX 45490

SALT LAKE CITY UT 84145

NON-NEGOTIABLE

JANE DOE

1234 FIRST STREET ANYTOWN UT 84000 **NON-NEGOTIABLE** 

#### MEDICAID IDENTIFICATION CARD

**UTAH DEPARTMENT OF HEALTH** 

# ELIGIBLE FROM - JUNE 1, 2002 THRU JUNE 30, 2002

THIS ID CARD ENTITLES THE FOLLOWING NAMED PERSONS TO MEDICAL/DENTAL/PHARMACY SERVICES.

Ø Form MEEU indicator.

# $\emptyset$ "IMPORTANT! MEDICAID WILL <u>NOT</u> PAY FOR SERVICES ON ATTACHED FORM 'MEEU'!"

NAME ID SEX DOB AGE MEDICAL/PHARMACY DOE, JANE 999999999 F 01APR37 65 A participating provider

DENTAL

Any participating dentist
MENTAL HEALTH SERVICES
VALLEY MENTAL HEALTH

Copayment Required for Pharmacy

CLIENT: THIS CARD MUST BE PRESENTED BEFORE RECEIVING MEDICAID SERVICES. PLEASE KEEP THIS CARD FOR YOUR RECORDS. IF YOU HAVE QUESTIONS ON MEDICAL COVERAGE CALL MEDICAID AT 1-800-662-9651. IF YOU HAVE QUESTIONS ON MENTAL HEALTH COVERAGE CALL [Prepaid Mental Health Plan] AT [PMHP phone number]. FOR NON-EMERGENCY TRANSPORTATION SERVICES CALL 1-888-822-1048. IF YOU HAVE QUESTIONS REGARDING THE USE OF THIS CARD OR QUESTIONS ON DENTAL OR PHARMACY, PLEASE CONTACT MEDICAID INFORMATION AT 538-6155 OR TOLL FREE AT 1-800-662-9651. ANY ATTEMPT TO MODIFY THIS CARD IN ANY WAY OR ALLOW USE BY UNAUTHORIZED PERSONS CONSTITUTES FRAUD.

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#### INSTRUCTIONS FOR FORM MEEU

The Medicaid client has assumed responsibility to pay a portion of their medical bills. Medicaid will NOT pay the portion of the bill that is the client's financial obligation. Form MEEU lists the bills and the amount of the client's obligation. Form MEEU is titled "Medical Expenses Used." It lists each medical service for that month for which the client has financial responsibility. On the MEEU below are two examples of a client's financial obligation for medical

Reference: Utah Medicaid Provider Manual, SECTION 1, Chapter 6 - 8, Exceptions to Prohibition on Billing Clients, item 2.

- Ø Number of pages for form
- Ù Date form issued
- U Name of responsible client
- Ü Month of Eligibility
- Ü Instructions to client
- Patient Medicaid I.D. number
- Patient name
- B Provider name & address
- à Date of service
- á Type of service
- Total bill, according to patient
- Client's financial obligation. Medicaid deducts this amount from the reimbursement amount.
- Instruction to provider (Do not bill a partial charge. Medicaid deducts client's obligation from amount billed.) Because the client obligation is equal to the entire charge. the Medicaid reimbursement will be zero.

DEPARTMENT OF WORKFORCE SERVICES 2540 WASHINGTON BLVD. P. O. BOX 349 OGDEN UT 84402-349

JANE DOE

1234 FIRST STREET ANYTOWN UT 84000 MEEU

Ø PAGE 1 OF 1

MEDICAL EXPENSE USED

29JUN02 17:10

WARNING! MEDICAID WILL NOT PAY ALL CLAIMS FOR ELIGIBLE CLIENTS! CASE NUMBER: 123456

Ú CASE NAME: DOE, JANE

Ü BENEFIT MONTH: JUN02

ÜYOU AGREE TO PAY CHARGES LISTED BELOW. EACH PROVIDER MAY BILL YOU FOR THE AMOUNT YOU OWE. THE PROVIDER MAY ALSO BILL MEDICAID WHEN THE CHARGE FOR A SERVICE IS MORE THAN THE AMOUNT YOU OWE. IF YOU HAVE A QUESTION ABOUT YOUR FINANCIAL RESPONSIBILITY, PLEASE CALL YOUR MEDICAID ELIGIBILITY WORKER. YOUR PROVIDER SHOULD CALL THE MEDICAID INFORMATION LINE AT 538-6155 OR 1-800-662-9651 FOR QUESTIONS ABOUT YOUR FINANCIAL RESPONSIBILITY OR BILLING MEDICAID.

THIS MEEU REPLACES ANY MEEU WITH AN EARLIER DATE!

- CLIENT NUMBER: 90050777 P CLIENT NAME: SMITH, JOHN
- ß PROVIDER NAME: DR. HENRY BROWN
  - PROVIDER ADDRESS: 125 WASHINGTON ST. SALT LAKE CITY, UT 84111
- à BEG. DATE SERVICE: 07JUN02 END DATE SERVICE: 07JUN02
- á SERVICE TYPE: PHYSICIAN

THE TOTAL MEDICAL BILL IS \$250.00.

- THE CLIENT IS RESPONSIBLE TO PAY \$125.00 FOR THIS SERVICE.
- THE TOTAL CHARGE MAY BE BILLED TO MEDICAID.

CLIENT NUMBER: 90050777 CLIENT NAME: SMITH, JOHN

PROVIDER NAME: DR. HENRY BROWN

PROVIDER ADDRESS: 125 WASHINGTON ST. SALT LAKE CITY, UT 84111

BEG. DATE SERVICE: 15JUN02 END DATE SERVICE: 15JUN02

SERVICE TYPE: PHYSICIAN

- 1 THE TOTAL MEDICAL BILL IS \$75.00.
- B THE CLIENT IS RESPONSIBLE TO PAY \$75.00 FOR THIS SERVICE.
- MEDICAID WILL PAY \$0.00 FOR THIS SERVICE.

FOR QUESTIONS ABOUT CLIENT'S FINANCIAL RESPONSIBILITY FOR SERVICES ON THIS FORM, PLEASE CALL THE MEDICAID ELIGIBILITY WORKER AT (801) 123-4567. **END OF MEEU** 

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#### INTERIM VERIFICATION OF MEDICAID ELIGIBILITY: FORM 695

Form 695 is printed on 8 1/2 x 11 white paper. Card is a substitute for the Medicaid card. If a stamped message "NOT VALID WITHOUT MEEU ATTACHED" appears on form, refer to instructions for Form MEEU. Reference: <a href="Utah Medicaid Provider Manual">Utah Medicaid Provider Manual</a>, SECTION 1, Chapter 5 - 2, Interim Verification (Form 695)

	i					
α		Utah-DOH-BES Form 695P 05/02			Ø	24 30 122
Ø	Box 1: Indicates local Medicaid				-	Office
	Office		UTAH DEPARTM	ENT OF HEAL	тн	
		INTER	IM VERIFICATION	OF MEDICAL	ELIGIBILITY	
ΪΙ	Period of validity	<ul> <li>If the Primary P</li> <li>If a HMO is ident</li> <li>apply to any oth</li> </ul>	for newly approved rec riod cannot extend mon hysician, HMO area is tified, then services must er provider types. hit your claim to Medica	ipients or to rep re than 30 days blank, then any st be provided b	lace a stolen/los past the day the physician may y that HMO. The	st card. form is signed. render service. ese areas do not
U	renod of validity	<ul> <li>A Plan Type and</li> </ul>	d Co-pay Code must be		individual on th	is form.
Ú	Client's name and	Please return th	e Form 695P to the Me	edicaid client.		
	identification number: either a 10	The following persons are exceed 30 days)	e eligible to receive Title	XIX Medicaid se	ervices during the	e period. (Not to
	digit number, or 9	Ù Dates	to			_ ,
	digits with an X or 8 digits with TX	Ú		U	Ü	Y
Û	Name of the	NAME	ID NUMBER	PRIMARY PHYSICIAN	PLAN TYPE*	CO-PAY CODE**
Ü	Primary Care		X	OR HMO	(Required Field)	(Required Field)
	physician, HMO enrollment, and/or		^			
	Prepaid Mental		^			
	Health Plan follow client's number		X			
Ü	Type of medical		X			
	plan		<b>^</b>			
Ý	Code for Co-Pay		x			
Ò	Pharmacy	**CO-PAY CODES: A.	aditional Medicaid - 7 Non-Emergency Use of the I No Co-Pay Required			PCN - PC ices, & Pharmacy
Ó	Third Party Liability (insurance)	P Pharmacy is				
	information	(Required field)				
Ô	Signature of	State   The client(s) have health insurance with   (Please bill insurance prior to billing Medicaid)				
	Medicaid eligibility worker	Signature of Authorized Representative Date				
				USE ONLY		
		Case Name Address	Case Numb	er	_Program Type_	ıeam
		HMO status is ☐ Active	□ Pending		_	

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#### FORM MI-706: UMAP REIMBURSEMENT AGREEMENT

Form MI 706, UMAP REIMBURSEMENT AGREEMENT, is printed on 8 1/2 x 11 white paper. This form is used to authorize services for the Utah Medical Assistance Program (UMAP).

Reference: <u>Utah Medicaid Provider Manual</u>, SECTION 1, Chapter 13 - 2, Utah Medical Assistance Program.

Note: UMAP program discontinued June 30, 2002.

			UMAP				
		Reimbursement Agreement					
			(N	/II-706)			
Ø	Instructions to	(A) The action of the column and the	-l b b f d t- b			bio dha liosida d	
	provider		elow has been found to have a r Utah Medical assistance Prog				
		reimbursement for treatme	ent of this covered condition.				
		procedures are provided o	n the reverse side of this form.				
			rance to cover this service, the		first fill the in	surance. Any	
Ü	Preprinted	claim which is submitted m	nust reflect the payment from th	e insurance.			
	authorization number		<u> </u>				
	number		Prior Authorization Nu N° 0000000	umber			
Ú	Client information	Ú					
.~.		1. Last Name	2. First Name	3. Initial 4. Da	ate of Birth	5. Sex	
U	Dates of Eligibility –	6. Client I.D. Number	Û			8. County	
ü	strictly limited Patient symptoms	o. Client I.D. Number				Code	
U	indicated	UMAP will provider reimbursement for treatment of the following condition(s) and/or symptoms:					
		Line 10. Description of condition(s) and/or symptom(s):					
		No.					
		2					
		3					
Ý	Authorized	Y UMAP will provide reimbursement for the following services:					
	services	Line 12. Identification of	Authorized Service(s)	13. Unit(s)	14. Code(s)		
		No.					
		2					
		3					
		4					
Þ	Health Care		ß				
_	Provider identified.						
ß	Date, office,	Provider Name	20. Certifying Signature Telephone				
	telephone number and signature of		Ocitifying dignature	100	prioric		
	certifying worker						

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# FORM MI-706: REQUEST FOR MEDICAL INFORMATION (Administrative Physicals)

The Department of Workforce Services uses a unique form to request an administrative physical required to determine Medicaid eligibility based on the applicant's ability to work. The completed medical information form should be returned to the eligibility worker as directed, and the reimbursement agreement should be retained by the provider for his or her records. The form is printed on 8 1/2 x 11 white paper. For more information, please refer to the October 1996 Medicaid Information Bulletin, *New Billing Form and Process for Reimbursement for Administrative Physicals*.

					Division of Rei	mburseme				
		Request for Medical Information								
Ø	Instructions to provider	The State of Utah is in need of medical and/or psychiatric information about the individual name below. We ask that you provide your findings: 1. By providing copies of your medical records, or 2. completion of the attached Medical report, (completion of a typed report which includes informative requested in the relevant sections of the report form is an acceptable alternative). If you can complete the report without doing tests and/or x-rays in addition to the exam, call the Administrative Physical Health Program Representative indicated on the back of this form, and they will determine whether or not reimbursement can be provided for the additional services. Brief instructions regarding reimbursement procedures are provided on the reverse side of this form.							ords, or 2. By information you cannot dministrative ill determine	
Ù	Preprinted		Ù		•					
	authorization				Prior Authorizatio Nº 000000					
	number	10			N 00000	00				
Ú	Oli and information	Ú			I		I	1		
U	Client information	1. Las	st Name		2. First Name		3. Initial	4. D	Date of Birth	5. Sex
Û	Dates of Eligibility – strictly limited	6. Cli	ent I.D. Number		Û 7. Date of Eligibi	ility	То:			8. County Code
	Strictly inflited	Ü DHCF will provide reimbursement for:								
Ü	Services will be	9.*	10. SERVICE	milba	isoment ior.					
	indicated	provide Medical records only (bill Y9051**)								
			Completion of the attached form, or a typed report (bill Y9055** if no exam performed), and exam if necessary							
			Lab test(s)  X-ray(s) and x-ray interpretation							
			Other, specifically		rpretation					
			his column indicate	es wh	ich services are autho		nburseme	nt	t	
		1/		•	from another funding					
Ý	ODT and a fee			e auth	orized for reimbursen	nent are:				
Ī	CPT codes for	11.	12. Service(s) As indicated by a	ahaa	de in adjumn 0		13. Unit(	(s)	14. Code(s)	
	services covered		As indicated by a	cned	K IN COIUMN 9		1			
Þ	Health Care	2								
	Provider identified	3								
ß	Date, office,			ß	17.	18.		19.		
	telephone number	Ь	15		MMDDYY		Program		Reviewer ID	
	and signature of		Provider Name	20	D Certifying S	ianature	— -	eleph		
	certifying worker				Certifying S	ignature	'	cichi	IONE	

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## FORM MI-706: STATE MEDICAL SERVICES PROGRAM (Custody Medical Care/Foster Care)

The Department of Human Services uses a unique form to authorize health care services for a person eligible for a State Medical Services Program. When Form MI-706 titled STATE MEDICAL SERVICES is authorized, the claim is processed and reimbursed as if it were a Medicaid claim. The form is printed on 8 1/2 x 11 white paper. As an example of a State Medical Services Program, refer to SECTION 1, Chapter 13 - 4, Custody Medical Care Program, and Chapter 13 - 5, Children in State Custody (Foster Care).

		State Medical Services (SMS) Reimbursement Agreement (MI-706)					
		S	TATE MEDI	CAL S	<b>ERVI</b>	CES	
Ø	Instructions to provider	Health Care Financing - S Division of Health Care F	below has been found eligible State Medical Services Progr Financing agrees to provide re regarding reimbursement proc	ram (SMS), for eimbursement	the dates inc for treatment,	dicated. The at Medicaid	
Ù	Preprinted authorization	Ü	Prior Authorization Number N° 0000000				
	number	Ú					
Ú	Client information	1. Last Name	2. First Name	3. Initial 4. D	ate of Birth	5. Sex	
Û	Dates of Eligibility – strictly limited	6. Client I.D. Number	Û 7. Date of Eligibility From:	To:		8. County Code	
Ü	Patient symptoms indicated	symptoms:  Line 10. Description of control 1	nbursement for treatment of the ondition(s) and/or symptom(s):	ne following co	ondition(s) and	d/or	
Ý	Authorized services	·	bursement for the following so Authorized Service(s)	13. Unit(s)	14. Code(s)		
Þ ß	Health Care Provider identified. Date, office, telephone number and signature of certifying worker	2 3 4 P 15	B 17. MMDDYY Form : 20. Certifying Signature		9Reviewer II	<u>D</u>	

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#### "BABY YOUR BABY" IDENTIFICATION CARD

The "Baby Your Baby" Form is printed on pink cardstock, size 8.5" by 5.5". This form entitles the eligible woman to outpatient pregnancy related services. Note the expiration date on the form. **Card must be shown every time service is given! Dates of eligibility strictly limited to the dates on client's card.** 

Reference: <u>Utah Medicaid Provider Manual</u>, SECTION 1, Chapter 13 - 1, Presumptive Eligibility Program

Ø	Dates of eligibility (See also Þ)	COMMUNITY and FAMILY H PRESUMPTIVE ELIGIBILIT	MENT OF HEALTH MEALTH SERVICES DIVISION METINATAL PROGRAM
Ù	Client name	Utah Department IDENTIFICA of Health	ATION CARD Baby Your Baby
Ü	Client I.D. number which ends with "V"		thru: / /
Û	TPL Information (Insurance)	Ú Client NameÚ I.D	Mo Day Vr
Ü	Reminder of service limitations	U Health Insurance:	Y Qualified Provider:
Ý	Name, address,& phone number of provider who determined client	Address:  Name of Insured:  Group #:  I.D.#:	Phone #:
Þ	A Medicaid Eligibility worker may extend the end date of eligibility. If so, worker enters new expiration date and	Employer: Ü I certify that the above information is correct. I understand that this card entitles me to outpatient pregnancy related services. No delivery/ childbirth expenses are covered by this card.	Signature of the Qualified Provider Worker  Send claims to:  Utah Department of Health Bureau of Medicaid Operations Box 143106 Salt Lake City UT 84114-3106
ß	signature in this area. Billing information	Signature of Client Date WARNING: ANY ALTERATION OF THIS CARD VOIDS THE CARD IMMEDIATELY.	For billing or eligibility questions: Salt Lake area (801) 538-6155. Outside Salt Lake area call: 1-800-662-9651

#### **BACK OF CARD**

	BILLING INSTRUCTIONS								
To the client:		/==							
	1. You need to apply for Medicaid at the Department of Workforce/Eligibility Services by the expiration								
	date on the front of this card. You are urged to do this as soon as possible.								
	. You must take this card with you for services to be provided.								
		oved or denied Medicaid, contact your							
caseworker at the Department of V		S.							
<ol><li>This card must be returned to your</li></ol>									
<ul> <li>a. You have been notified of appro</li> </ul>	val or denial for Medicaid, o	or							
b. It expires.									
<ol><li>Always take this card with you to a</li></ol>	ny appointments with the D	epartment of Workforce/Eligibility							
Services									
To the provider:									
Reimbursement for services will be	e paid through the Utah Med	dicaid billing system utilizing Medicaid's							
reimbursement polices and payme	nt rates. Send all claims to	the address noted on the front of this							
card.									
	services will be reimbursed	. No claims for deliveries, global fees,							
or any inpatient services will be rei									
Program.	inbursed ander the rifesani	prive Englosity (Baby Four Baby)							
	disaid sonices will be made	e by this program if payments for such							
		by this program if payments for such							
services can be obtained from other		Department of Montreau / Elimibility							
4. Any extension of eligibility can be of									
Services caseworker and must be									
6. If you have any questions on the c	lient's eligibility, please conf	tact:							
Qualified Provider	Phone #	Perinatal Care Coordinator							
Quantita i Tovidor	(Please type or print)	Tomatar Sare Obordinator							
	(1 lease type of print)								

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#### **EMERGENCY SERVICES PROGRAM**

This Medical Assistance Identification Card states "EMERGENCY SERVICES" below eligibility information and above the client's name. Client may receive emergency services as specified by Medicaid. Standard information is explained with an example on page 3. Information unique to the Emergency Services Card is marked with a numbered circle. Refer to explanation of numbers below.

Reference: Utah Medicaid Provider Manual, SECTION 1, Chapter 13 - 8, Emergency Services Program.

Ø Reminder about

Emergency

U No health care

**Ú** Emergency

Services Program

Services indicator

providers identified because service limited to medical

emergencies only

DEPARTMENT OF WORKFORCE SERVICES **158 SOUTH 200 WEST** P.O. BOX 45490 SALT LAKE CITY UT 84145 **NON-NEGOTIABLE** JANE DOE 1234 FIRST STREET **NON-NEGOTIABLE** ANYTOWN UT 84000 MEDICAID IDENTIFICATION CARD UTAH DEPARTMENT OF HEALTH ELIGIBLE FROM - JUNE 1, 2002 THRU JUNE 30, 2002 arnothing This id card entitles the following named persons to emergency services. ONLY. Ù **EMERGENCY SERVICES EMERGENCY SERVICES** AGE NAME SEX DOB DOE, JANE 999999999 F 01APR62 40 **CLIENT:** THIS CARD IS ONLY VALID FOR EMERGENCY SERVICES. ANY ATTEMPT TO MODIFY THIS CARD IN ANY WAY OR ALLOW USE BY UNAUTHORIZED PERSONS CONSTITUTES FRAUD. PROVIDER: THIS CARD IS VALID FOR EMERGENCY SERVICES ONLY (AS DEFINED IN SECTION 1 OF YOUR PROVIDER MANUAL) ALL SERVICES WILL BE REVIEWED PRIOR TO PAYMENT BY THE DIVISION OF HEALTH CARE FINANCING. PLEASE KEEP A COPY OF THIS CARD FOR YOUR RECORDS. IF YOU HAVE QUESTIONS OR NEED INFORMATION, PLEASE CALL THE MEDICAL INFORMATION UNIT AT 538-6155 OR CALL TOLL FREE 1 (800) 662-9651. THIS IS THE END OF THE IDENTIFICATION 

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#### **QUALIFIED MEDICARE BENEFICIARY (QMB)**

This Medicaid Identification Card is printed on white card stock with <u>peach</u> background behind name and address and a <u>peach</u> logo for the Department of Health on the background. The words "QUALIFIED MEDICARE BENEFICIARY" are printed below the eligibility information and above the client's name. This card is valid for Medicare co-payments and deductibles. It is not valid for Medicaid services. Standard information is explained with an example on page 3. Information unique to the QMB Card is marked with a numbered circle. Refer to explanation of numbers below. Reference: Utah Medicaid Provider Manual, SECTION 1, Chapter 13 - 6, Qualified Medicare Beneficiary Program,

DEPARTMENT OF WORKFORCE SERVICES **158 SOUTH 200 WEST** P.O. BOX 45490 SALT LAKE CITY UT 84145 **NON-NEGOTIABLE** JANE DOE 1234 FIRST STREET **NON-NEGOTIABLE** ANYTOWN UT 84000 QUALIFIED MEDICARE BENEFICIARY COVERAGE **UTAH DEPARTMENT OF HEALTH** ELIGIBLE FROM - JUNE 1, 2002 THRU JUNE 30, 2002 Ø QMB Program Ø THE FOLLOWING QMB BENEFICIARY/IES ARE ELIGIBLE FOR MEDICARE COST reminder SHARING PAYMENT TO BE MADE BY THE UTAH QMB PROGRAM. Ù **QMB** QMB indicator **QMB QMB QMB** HIB# NAME ID DOB Medicare number DOE, JANE 999999999 01APR25 528-00-0000 information COPAYMENT REQUIRED FOR NON EMERGENCY USE OF THE ER ROOM. **CLIENT:** THIS CARD MUST BE PRESENTED BEFORE RECEIVING MEDICAID SERVICES. PLEASE KEEP THIS CARD FOR YOUR RECORDS. IF YOU HAVE QUESTIONS ON MEDICAL COVERAGE CALL MEDICAID AT 1-800-662-9651. IF YOU HAVE QUESTIONS REGARDING THE USE OF THIS CARD, PLEASE CONTACT MEDICAID INFORMATION AT 538-6155 OR TOLL FREE AT 1-800-662-9651. ANY ATTEMPT TO MODIFY THIS CARD IN ANY WAY OR ALLOW USE BY UNAUTHORIZED PERSONS CONSTITUTES FRAUD. PROVIDER: THE PERSONS LISTED ON THIS CARE ARE NOT ELIGIBLE FOR THE MEDICAID PROGRAM. COST SHARING PAYMENT WILL BE MADE FOR MEDICARE COVERED SERVICES ONLY. PLEASE DIRECT QUESTIONS ABOUT UTAH QMB COVERAGE TO 538-6155 OR TOLL FREE 1 (800) 662-9651. PLEASE SUBMIT THE CLAIM FIRST TO INSURANCE COMPANY, THEN TO MEDICARE. ANY ELIGIBLE PORTIONS OF THE CO-INSURANCE AND DEDUCTIBLE WILL BE PROCESSED AT THE SAME TIME THE MEDICARE PORTION IS PROCESSED. PAYMENT WILL BE SHOWN ON YOUR MEDICAID REMITTANCE STATEMENT. IF THERE ARE ANY CHANGES ON INSURANCE COVERAGE, CALL THE TPL UNIT AT 1-800-821-2237. PLEASE KEEP A COPY OF THIS CARD FOR YOUR RECORDS. THIS IS THE END OF THE QUALIFIED MEDICARE BENEFICIARY (QMB) 

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#### PRIMARY CARE NETWORK

Below is a sample Identification Card for clients enrolled in the Primary Care Network Plan. The top third of the card is a tear-away with the client's name and address. The Card is printed on white card stock with a yellow background behind the name and address and a yellow Department of Health logo on the background of the card. The numbers in circles on the example card below correspond to the explanation to the left of the card.

Reference: <u>Utah Primary Care Network Provider Manual</u>, available through the Division of Health Care Financing, Utah Department of Health.

NOTE: The first month this card was issued was July 1, 2002.

DEPARTMENT OF WORKFORCE SERVICES 158 SOUTH 200 WEST P.O. BOX 45490 SALT LAKE CITY UT 84145

NON-NEGOTIABLE

JANE DOE 1234 FIRST STREET ANYTOWN UT 84000

NON-NEGOTIABLE

Ø Dates of medical eligibility

- U Types of services covered
- Ú Primary Care Plan indicator
- () Client name
- U Identification Number
- Ý Sex is M or F: male/female
- P Date of birth
- B Age
- à Primary Care Network
- á Dental care provider
- 11 Copayment requirement
- Information for client
- Information for provider

# PRIMARY CARE NETWORK IDENTIFICATION CARD UTAH DEPARTMENT OF HEALTH

Ø ELIGIBLE FROM - JULY 1, 2002 THRU JULY 31, 2002

**Ù** THIS ID CARD ENTITLES THE FOLLOWING NAMED PERSON(S) TO PRIMARY CARE/PHARMACY SERVICES/BASIC DENTAL SERVICES. THIS PROGRAM DOES NOT PROVIDE INPATIENT HOSPITAL CARE OR SPECIALTY CARE

Ú PCN	PCN	PCN	F	PCN	PCN	PCN
Û	Ü	Ý	Þ	ß	à	
NAME	ID	SEX	DOB	AGE	PRIMARY CARE N	
DOE, JANE	999999999	F	01APR60	42	A PARTICIPATING	PROVIDER
/	/	/	/	/	<b>a</b> <u>DENTAL</u>	
/	/	/	/	/	A PARTICIPATIN	G DENTIST

- 10 COPAY REQUIRED: PRIMARY CARE SERVICES, DENTAL, PHARMACY AND ER
- CLIENT: PRESENT THIS CARD BEFORE RECEIVING PRIMARY CARE SERVICES. PLEASE KEEP THIS CARD FOR YOUR RECORDS. IF YOU HAVE QUESTIONS ABOUT THE USE OF THIS CARD OR QUESTIONS ABOUT THE SERVICES THIS PRIMARY CARE, PROGRAM PROVIDES, PLEASE CALL MEDICAID INFORMATION AT 538-6155 OR TOLL FREE 1-800-662-9651. ANY ATTEMPT TO MODIFY THIS CARD IN ANY WAY OR ALLOW USE BY UNAUTHORIZED PERSONS CONSTITUTES FRAUD.
- **(3)** PROVIDER: IF THIS PATIENT HAS MEDICAL INSURANCE COVERAGE INCLUDING MEDICARE, THE PATIENT IS NOT ELIGIBLE FOR THE PRIMARY NETWORK PROGRAM. IF THERE ARE ANY CHANGES ON INSURANCE COVERAGE, CALL THE TPL UNIT 1-800-821-2237. THIS IS THE END OF THE PCN IDENTIFICATION CARD.\*\*\*\*\*\*\*\*\*000191919 PC

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